

## Credit Line

| Total Revolving Credit Line <br> Includes $\$ 4,400.00$ cash advance line | $\$ 22,000.00$ |
| :--- | ---: |
| Available Revolving Credit Line | $\$ 15,132.44$ |

as of $10 / 12 / 20$
Available for cash advances $\$ 4,400.00$

## Miles Summary

Total Miles Sent to American Airlines 2,832 AAdvantage Program
| For details see page 4

## Payment Information

Statement Balance:
\$6,867.56
Minimum Payment Due:
\$153.10
Payment Due Date:
11/09/20
Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to $\$ 40.00$.
Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no <br> additional charges using <br> this card and each month <br> you pay... | You will pay off the <br> balance shown on this <br> statement in about... | And you will end up <br> paying an estimated total <br> of... |
| :---: | :---: | :---: |
| Only the minimum <br> payment | 20 years | $\$ 17,171.00$ |
| $\$ 255.00$ | 3 years | $\$ 9,180.00$ <br> (Savings $=\$ 7,991.00)$ |

- If you would like information about credit counseling services, please call 800-570-1403.

Repayment information based on activity and APR's on your account as of the closing date.

## SEE INSIDE: You may have additional important messages inside.

ANNUAL FEE RENEWAL: We are notifying you that your account will renew and an annual fee of $\$ 99.00$ will be billed to your account on your next billing statement. You may choose to call us at $866-928-3075$ within 45 days of receipt of this notification to discuss alternative products that may be available or to close your account so that the fee will not be billed. Please refer to the Annual Fee section on the back of this statement for additional information.

| GOVT. EXHIBIT NO. $\frac{40 b}{$}CASE NO. <br> IDENTIFICATION <br> ADMITTED. |
| :--- |

NOTICE: SEE REVERSE SIDE OR END OF STATEMENT FOR IMPORTANT INFORMATION


Amount Enclosed: s $\qquad$
Make check payable to Barclays. Allow 7-10 days for USPS delivery.
Barclays
----- manifest line
P.O. Box 13337

Philadelphia, PA 19101-3337
BALTIMORE MD


## 

[^0]
## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

## Important Reminder Regarding Changes to Your Account

As a reminder, we are changing the way interest is calculated. Unless subject to a Grace Period, interest will accrue on a Purchase from the transaction date until it is paid in full. You will start seeing the new interest calculation with your December 2020 billing statement. To avoid paying interest on Purchases (excluding Easy Pay Offers) starting with your December 2020 billing statement you must pay off in full any remaining Purchase balance with an APR greater than $0 \%$ (excluding any Easy Pay balance(s)), any new Purchases with an APR greater than 0\% and any monthly Easy Pay Payment Amount you have by the Payment Due Date as reflected on your October 2020 billing statement. If you have 0\% promotional offers expiring in December 2020 or Deferred Financing expiring in December 2020 or January 2021 you must also pay those balances by the dates indicated on your statement to avoid interest as explained in those promotional offers.

Transactions
Posting Date Description
Miles
Amount

## Payments

| Sep 16 Sep 16 | Payment Received | BANK OF AMERI | N/A | $-\$ 1,578.88$ |
| :--- | :---: | :---: | :---: | :---: |
| Total payments for this period |  | N/A | $\mathbf{- \$ 1 , 5 7 8 . 8 8}$ |  |

Purchase Activity for MARILYN J MOSBY card ending 3683

| Sep 13 | Sep 14 | IBI*FABLETICS.COM 855-2023570 CA | 50 | \$49.95 |
| :---: | :---: | :---: | :---: | :---: |
| Sep 16 | Sep 17 | GEICO *AUTO 800-841-3000 DC | 56 | \$55.90 |
| Sep 17 | Sep 18 | VITA REVIVE PARKVILLE MD | 25 | \$25.00 |
| Sep 23 | Sep 24 | PELOTON* MEMBERSHIP 8666799129 NY | 39 | \$39.00 |
| Sep 25 | Sep 28 | FOXRENTACAR 5397770666 ORLANDO FL Car Drop Off Date 09/25/20 | 453 | \$453.38 |
| Sep 27 | Sep 28 | UBER EATS 8005928996 CA | 12 | \$12.07 |
| Sep 29 | Sep 30 | UBER PASS HELP.UBER.CO 8005928996 CA | 10 | \$9.99 |
| Oct 01 | Oct 01 | MOD PIZZA ROTUNDA 667-217-1280 MD | 19 | \$18.95 |
| Oct 01 | Oct 02 | PAYPAL *LINKSFOUNDA 4029357733 MD | 625 | \$625.00 |
| Oct 01 | Oct 04 | SPIRIT AI QIEYSA MIRAMAR FL MOSBY/M 10/10/2020 BWI MCO BWI Agency: GOOGLEMETA \#QIEYSA | 298 | \$298.32 |
| Oct 01 | Oct 04 | THAMES STREET OYSTER H BALTIMORE MD | 314 | \$313.83 |
| Oct 02 | Oct 04 | WINGSTOP-1108-MCOM BALTIMORE MD | 40 | \$40.27 |
| Oct 03 | Oct 05 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 23 | \$22.93 |
| Oct 03 | Oct 05 | RED FISH LIQUORS BALTIMORE MD | 26 | \$26.14 |
| Oct 05 | Oct 06 | MOD PIZZA ROTUNDA BALTIMORE MD | 27 | \$27.16 |
| Oct 05 | Oct 07 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 11 | \$10.74 |
| Oct 08 | Oct 09 | EXXONMOBIL 47869508 BALTIMORE MD | 41 | \$40.59 |
| Oct 11 | Oct 12 | UBER TRIP 8005928996 CA | 24 | \$24.34 |
| Oct 09 | Oct 12 | LA FOOD MARKETA BALTIMORE MD | 110 | \$109.72 |
| Oct 10 | Oct 12 | SPIRIT AI QIEYSA MIRAMAR FL MOSBY/M 10/10/2020 BWI MCO BWI Agency: GOOGLEMETA \#QIEYSA | 45 | \$45.00 |
| Oct 11 | Oct 12 | WM SUPERCENTER \#5299 CLERMONT FL | 414 | \$413.72 |

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

| Transaction Date | Posting Date | Description |  |  |  |  |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: |
| Oct 11 | Oct 12 | WM SUPERCENTER \#5299 | CLERMONT | FL | Miles | Amount |
| Oct 11 | Oct 12 | PUBLIX \#879 | DAVENPORT | FL | 40 | $\$ 40.07$ |
| Total purchase activity for this period |  |  | 130 | $\$ 130.16$ |  |  |

- To see activity after this statement period, visit AviatorMastercard.com


## Fees and Interest

Transaction Date

Posting Date
Description
Amount
Fees Charged

|  | No fees charged for this period | $\$ 0.00$ |
| :--- | :--- | :--- |
| Total fees for this period |  | $\$ 0.00$ |
|  |  |  |
| Interest Charged |  | $\$ 85.28$ |
| Oct 12 12 |  | Interest Charge On Purchases |

Total interest for this period ..... \$85.28

2020 Year-to-Date Totals

Total fees charged in 2020

Total interest charged in 2020

This Year-to-date summary reflects the Fees and Interest charged on billing statements with closing dates in 2020, and does not reflect any subsequent fee andlor interest adjustments.

## Interest Charge Calculation

| Type of Balance | Promotional Rate End Date | Balance Subject to Interest Rate | Annual Percentage Rate (APR) | Interest Charge |
| :---: | :---: | :---: | :---: | :---: |
| Purchases |  |  |  |  |
| Standard Purchases | - | \$5,187.10 | 19.99\%(v) | \$85.28 |
| Balance Transfers |  |  |  |  |
| Standard Balance Transfers/Checks | - | \$0.00 | 19.99\%(v) | \$0.00 |
| Cash Advances |  |  |  |  |
| Standard Cash Advance | - | \$0.00 | 25.24\% (v) | \$0.00 |
| Total $\mathbf{\$ 8 5 . 2 8}$ |  |  |  |  |
| (i) Your Annual Percentage Rate (APR) See the "Important Information" sec | nnual interest rat this statement for | account. (v) = Variable ormation about how we | ries with the market bas inerest. |  |

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

## AVOIDING INTEREST ON PURCHASES (GRACE PERIOD) (EXCLUDING EASY PAY PROMOTIONAL BALANCES):

If you have a 0\% promotional APR on of your Purchase balances (excluding Easy Pay), you can avoid paying interest on those balances during the applicable promotional period. However, pay at least your Minimum Payment Due to avoid a late fee. If you have Purchase balances (excluding Easy Pay) with an APR greater than 0\% and you also have other promotional balances on your Account, you can avoid paying interest on your Purchases (excluding Easy Pay) by paying \$6,867.56 (this amount includes any Minimum Payment Due required to avoid a late fee). Please refer to the "Accrual of Interest and How to Avoid Paying Interest on Purchases" paragraph on the back of this Statement for further detail.

## Miles Details

Miles earned on American Airlines purchases
Miles earned on all other purchases 2,832
Miles sent to American Airlines AAdvantage Program 2,832

## Important Information

Information About Credit Bureau Reporting: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Annual Fee. If your account has an annual fee, it will be billed each year. We will give you advance notice on your billing statement prior to the assessment of the annual fee. You may choose to call us at 866-928-3075 within 45 days of receiving such notice to discuss alternative products that may be available or to close your account so that the fee will not be billed. If your account is closed, any outstanding reward points or miles on your account may be forfeited at that time. Payment of the annual fee does not affect our ability to close your account and/or to limit your transactions.

Lost or Stolen Card: Your credit card is issued by Barclays Bank Delaware. If your card is lost or stolen, please contact us immediately at 866-928-3075 at any time.

Payment Information: Each billing cycle, you must pay at least the Minimum Payment Due shown on your monthly statement by its Payment Due Date. Both the Minimum Payment Due and Payment Due Date are noted on your statement and on your home page when you login to AviatorMastercard.com. At any time you may pay more than the Minimum Payment Due up to the full amount you owe us, however you cannot "pay ahead". This means that if you pay more than the required Minimum Payment Due in any billing cycle or if you make more than one payment in a billing cycle, you will still need to pay the next month's required Minimum Payment Due by your next Payment Due Date. Remember to make all checks payable to Barclays. Please allow 7 to 10 days for the U.S. Postal Service to deliver your payment to us. Upon our receipt, your available credit may not be increased by the payment amount for up to 7 days to ensure the funds from the bank on which your payment is drawn are collected and not returned. When you provide a check as payment on this Account, you authorize us to either use the information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries, please call 866-928-3075.

Mailed Payments: A conforming payment received by us by 5:00 p.m. ET will be credited to your account the day of receipt. A "conforming payment" is a payment that: 1) is mailed with the payment coupon included with this statement or printed from
AviatorMastercard.com to Barclays, P.O. Box 13337 Philadelphia, PA 19101-3337; and 2) is in the form of a single, non-folded check or money order made payable in U.S. dollars from a U.S. based institution. Any payment that does not meet these requirements, or any payment with multiple checks or money orders, additional correspondence, staples, paperclips, etc. will be considered a "non-conforming payment", which may delay the crediting of the payment for up to 5 days.

## Other Payment Options:

Web: Visit AviatorMastercard.com to set up your payments.

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Mobile: To download the Barclays Mobile App, text MOBILE to 53818.
Phone: Call us at 866-928-3075 and we will process your payment.
All payments made via web, mobile app or pay by phone by 11:59 p.m. ET will be credited to your account that same day.

Overnight Payments: Send overnight courier service or U.S.P.S. Priority Mail payments to Card Services, 400 White Clay Center Drive, Newark, DE 19711. A payment received at this address by 5 p.m. ET that otherwise meets the requirements of a conforming payment will be credited to your account that same day.

How We Will Calculate Interest. We use a method called "daily balance" (including new purchases). We calculate interest separately for each "Balance Subject to Interest Rate." These include for example, Purchases at the current rate, Balance Transfers at the current rate, Cash Advances at the current rate, and different promotional balances. Your monthly billing statement shows each "Balance Subject to Interest Rate."

To calculate interest, we first calculate a daily balance for each Balance Subject to Interest Rate. We start with the balance, for that Balance Subject to Interest Rate, as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers or Cash Advances to the appropriate balance, subtract any new payments or credits from the appropriate balance, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable daily periodic rate. We do this for each day in the billing period. That gives us the daily interest. We add up all the daily interest for all of the daily balances to get the total interest for the billing period.

Accrual of Interest and How to Avoid Paying Interest on Purchases. Your due date is at least 23 days after the close of each billing cycle. On Purchases, interest begins to accrue as of the transaction date. However, you can avoid paying interest on Purchases in any given billing cycle if you pay your Statement Balance in full by the Payment Due Date.

If you have Purchase balances with a 0\% promotional APR, you can avoid paying interest on those Purchase balances during the promotional period. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
If you have a promotional APR offer(s) on your Account, you can avoid paying interest on nonpromotional Purchases without paying your Statement Balance in full. If this applies to your Account, you will see a Paragraph titled "Avoiding Interest on Purchases (Grace Period)" appearing directly below the Interest Charge Calculation section on the front of this Statement. This will show the amount you can pay by the Payment Due Date and still avoid interest charges on your non-promotional Purchase balance. This amount may differ from your Statement Balance. It may differ if you have certain promotional APR balances, and the nonpayment of these balances will not affect your grace period on Purchases, provided you pay all other balances on your account. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
For Balance Transfers, interest will accrue from the transaction date which generally will be

Make Changes to your contact information below
Name

## Address

State

## Home Phone

## Work Phone

Email Address
the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. Please note that purchases of Cash Equivalents, which include money orders, travelers checks, foreign currency, lottery tickets, gambling chips and wire transfers, are treated as Cash Advances and do not have a grace period. See your Cardmember Agreement for more information.

Minimum Interest Charge: This fee, if imposed, appears in the Summary of Fees as a "Minimum Interest Charge" or "Minimum Charge."

No Pre-Set Spending Limit: "No Pre-Set Spending Limit" does not mean unlimited spending, it means we may permit you from time to time at our discretion to make certain charges that will cause your outstanding balance to exceed your revolving credit line. Any such charge will be considered on an individual basis and such evaluation will be based on your account spending and payment history as well as your experience with other creditors. If you exceed your revolving credit line, then you must pay, with your Minimum Payment Due, the amount by which your balance exceeds your revolving credit line, including amounts due to Purchases, Cash Advances, Interest charges, Fees, or other charges.

Credit Bureau Disputes: If you believe that an entry we have made on your credit bureau report is inaccurate or incomplete, please contact the reporting agency directly or contact us at Card Services, P.O. Box 8803 Wilmington, DE 19899-8801. Please include your name; your account number; the credit reporting agency where you received the bureau report; a description of the error; and why you believe it is an error. We will promptly investigate, notify you of our findings, and send an update to the credit bureaus if warranted within 30 days.

What To Do If You Think You Find A Mistake On Your Statement
If you think there is an error on your statement, write to us at:

Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.


## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. (Note: Neither of these are necessary if your purchase was based on an advertisement
we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Please refer to your Cardmember Agreement for additional information about the terms of your Account.

²020 Barclays Bank Delaware, member FDIC

## AAdvantage ${ }^{\oplus}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\oplus}$ Statement

| Account Activity |  |  |
| :--- | :--- | ---: |
| Previous Balance as of $10 / 13 / 20$  $\$ 6,867.56$ <br> Payments - Thank You + $\$ 6,755.27$ <br> Purchases + $\$ 2,975.64$ <br> Fees Charged + $\$ 99.00$ <br> Interest Charged $\$ 64.28$  <br> Statement Balance as of 11/12/20 $=$ $\$ 3,251.21$ <br> APR Details begin on page 4 in the Interest Charge   <br> Calculation section.   <br> Transaction details begin on page 2.   |  |  |

## Credit Line

| Total Revolving Credit Line <br> Includes $\$ 4,400.00$ cash advance line | $\$ 22,000.00$ |
| :--- | :---: |
| Available Revolving Credit Line | $\$ 18,748.79$ |

as of 11/12/20
Available for cash advances $\$ 4,400.00$

## Miles Summary <br> Total Miles Sent to American Airlines 2,978 <br> AAdvantage Program

## Payment Information

| Statement Balance: | $\$ 3,251.21$ |
| :--- | ---: |
| Minimum Payment Due: | $\$ 96.14$ |
| Payment Due Date: | $12 / 09 / 20$ |

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to $\$ 40.00$.
Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no <br> additional charges using <br> this card and each month <br> you pay... | You will pay off the <br> balance shown on this <br> statement in about... | And you will end up <br> paying an estimated total <br> of... |
| :---: | :---: | :---: |
| Only the minimum <br> payment | 14 years | $\$ 7,467.00$ |
| $\$ 121.00$ | 3 years | $\$ 4,356.00$ <br> (Savings $=\$ 3,111.00)$ |

- If you would like information about credit counseling services, please call 800-570-1403.

Repayment information based on activity and APR's on your account as of the closing date.
SEE INSIDE: You may have additional important messages inside.

NOTICE: SEE REVERSE SIDE OR END OF STATEMENT FOR IMPORTANT INFORMATION

| Payment Coupon | Ways to pay: | § AviatorMastercard.com | $\square$ Barclays Mobile App | ¢ 866-928-3075 | $11_{\text {PM }}^{159}$ | PaYment due by PHONE \& ONLINE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AAdvantage |  | Statement Balance as of $11 / 12 / 20$ : (account ending 3683) Minimum Payment Due: <br> Payment Due Date: |  |  |  | $\begin{array}{r} \$ 3,251.21 \\ \$ 96.14 \\ 12 / 09 / 20 \end{array}$ |
|  |  |  | Amount Enclosed: S $\qquad$ $\qquad$ $\qquad$ $\qquad$ <br> Make check payable to Barclays. Allow 7-10 days for USPS delivery. |  |  |  |
| ------ manifest line MARILYN J MOSBY <br> BALTIMORE MD |  |  | ```Barclays P.O. Box }1333 Philadelphia, PA 19101-3337``` |  |  |  |

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

## Important Reminder Regarding Changes to Your Account

As a reminder, we are changing the way interest is calculated. Please refer to the Change in Terms notice included in the September 2020 billing statement for details. The new interest calculation is effective starting with your December 2020 billing statement.

IMPORTANT REMINDER: VERIFY AND UPDATE YOUR ACCOUNT INFORMATION NOW.
Periodically, as part of our Know Your Customer (KYC) program - a requirement of the USA PATRIOT Act - we'll ask you to verify and update the personal information on your account. This includes your name, address, authorized users (if any) and your country of citizenship.

Please take a few minutes to verify your information now by logging in to your account online at AviatorMastercard.com and clicking "Review and update your profile", or call us using the number on the back of your card. If you have recently verified your data online or through our customer care center, please disregard this reminder.

## Transactions

Transaction Date Posting Date Description Miles Amount

## Payments

| Oct 13 | Oct 13 | Payment Received | BANK OF AMERI | N/A | $-\$ 3,019.27$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Oct 26 | Oct 26 | Payment Received | BANK OF AMERI | N/A | $-\$ 3,736.00$ |
| Total payments for this period |  |  | N/A | $-\$ 6,755.27$ |  |

Purchase Activity for MARILYN J MOSBY card ending 3683


[^1]
## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

| Transaction Date | Posting Date | Description | Miles | Amount |
| :---: | :---: | :---: | :---: | :---: |
| Oct 26 | Oct 28 | SPIRIT AI 48702488059040 MIRAMAR FL MOSBY/M 11/22/2020 BWI BOS BWI Agency: EXPEDIA.COM>ORB \#48702488059040 | 250 | \$249.92 |
| Oct 29 | Oct 30 | UBER PASS HELP.UBER.CO 8005928996 CA | 10 | \$9.99 |
| Oct 31 | Nov 02 | UBER EATS 8005928996 CA | 54 | \$53.98 |
| Oct 31 | Nov 02 | WALGREENS \#5945 KISSIMMEE FL | 33 | \$32.77 |
| Oct 31 | Nov 02 | PUBLIX \#551 KISSIMMEE FL | 78 | \$77.53 |
| Nov 01 | Nov 02 | UBER EATS 8005928996 CA | 37 | \$37.02 |
| Nov 02 | Nov 03 | UBER EATS 8005928996 CA | 20 | \$19.97 |
| Nov 03 | Nov 03 | UBER EATS 8005928996 CA | 28 | \$28.24 |
| Nov 03 | Nov 04 | UberUS_EATS San FranciscoCA | 27 | \$26.91 |
| Nov 03 | Nov 04 | UBER EATS 8005928996 CA | 27 | \$26.69 |
| Nov 04 | Nov 06 | SPIRIT AI 48702495561570 MIRAMAR FL <br> MOSBY/M 11/09/2020 MCO BWI MCO <br> Agency: EXPEDIA.COM>ORB \#48702495561570 | 174 | \$174.18 |
| Nov 05 | Nov 06 | WAL-MART \#5214 KISSIMMEE FL | 70 | \$70.29 |
| Nov 07 | Nov 09 | BAMBOO WOK DAVENPORT FL | 53 | \$53.13 |
| Nov 11 | Nov 12 | IBI*FABLETICS.COM 855-2023570 CA | 50 | \$49.95 |
| Total purchase activity for this period |  |  | 2,978 | \$2,975.64 |

- To see activity after this statement period, visit AviatorMastercard.com


## Fees and Interest

Transaction Date Posting Date Description Amount

## Fees Charged

| Oct 30 | Oct 30 | ANNUAL FEE |
| :--- | :--- | ---: |
| Total fees for this period |  | $\$ 99.00$ |
|  |  |  |
| Interest Charged |  |  |
| Nov 12 | Nov 12 |  |

Total interest for this period

## 2020 Year-to-Date Totals

| Total fees charged in 2020 | \$126.00 |
| :--- | :--- |
| Total interest charged in 2020 | $\$ 264.20$ |

This Year-to-date summary reflects the Fees and Interest charged on billing statements with closing dates in 2020, and does not reflect any subsequent fee andlor interest adjustments.

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

Interest Charge Calculation
Days in Billing Cycle : 31

| Type of Balance | Promotional Rate End Date | Balance Subject to Interest Rate | Annual Percentage Rate (APR) | Interest Charge |
| :---: | :---: | :---: | :---: | :---: |
| Purchases |  |  |  |  |
| Standard Purchases | - | \$3,783.95 | 19.99\% (v) | \$64.28 |
| Balance Transfers |  |  |  |  |
| Standard Balance Transfers/Checks | - | \$0.00 | 19.99\% (v) | \$0.00 |
| Cash Advances |  |  |  |  |
| Standard Cash Advance | - | \$0.00 | 25.24\% (v) | \$0.00 |
| Total |  |  |  | \$64.28 |
| (i) Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) = Variable Rate that varies with the market based on the Prime Rate. See the "Important Information" section of this statement for more information about how we calculate interest. |  |  |  |  |

## AVOIDING INTEREST ON PURCHASES (GRACE PERIOD) (EXCLUDING EASY PAY PROMOTIONAL BALANCES):

If you have a 0\% promotional APR on of your Purchase balances (excluding Easy Pay), you can avoid paying interest on those balances during the applicable promotional period. However, pay at least your Minimum Payment Due to avoid a late fee. If you have Purchase balances (excluding Easy Pay) with an APR greater than 0\% and you also have other promotional balances on your Account, you can avoid paying interest on your Purchases (excluding Easy Pay) by paying $\$ 3,251.21$ (this amount includes any Minimum Payment Due required to avoid a late fee). Please refer to the "Accrual of Interest and How to Avoid Paying Interest on Purchases" paragraph on the back of this Statement for further detail.

## Miles Details

Miles earned on American Airlines purchases
Miles earned on all other purchases 2,978
Miles sent to American Airlines AAdvantage Program 2,978

## Important Information

Information About Credit Bureau Reporting: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Annual Fee. If your account has an annual fee, it will be billed each year. We will give you advance notice on your billing statement prior to the assessment of the annual fee. You may choose to call us at 866-928-3075 within 45 days of receiving such notice to discuss alternative products that may be available or to close your account so that the fee will not be billed. If your account is closed, any outstanding reward points or miles on your account may be forfeited at that time. Payment of the annual fee does not affect our ability to close your account and/or to limit your transactions.

Lost or Stolen Card: Your credit card is issued by Barclays Bank Delaware. If your card is lost or stolen, please contact us immediately at 866-928-3075 at any time.

Payment Information: Each billing cycle, you must pay at least the Minimum Payment Due shown on your monthly statement by its Payment Due Date. Both the Minimum Payment Due and Payment Due Date are noted on your statement and on your home page when you login to AviatorMastercard.com. At any time you may pay more than the Minimum Payment Due up to the full amount you owe us, however you cannot "pay ahead". This means that if you pay more than the required Minimum Payment Due in any billing cycle or if you make more than one payment in a billing cycle, you will still need to pay the next month's required Minimum Payment Due by your next Payment Due Date. Remember to make all checks payable to Barclays. Please allow 7 to 10 days for the U.S. Postal Service to deliver your payment to us. Upon our receipt, your available credit may not be increased by the payment amount for up to 7 days to ensure the funds from the bank on which your payment is drawn are collected and not returned. When you provide a check as payment on this Account, you authorize us to either use the information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries, please call 866-928-3075.

Mailed Payments: A conforming payment received by us by 5:00 p.m. ET will be credited to your account the day of receipt. A "conforming payment" is a payment that: 1) is mailed with the payment coupon included with this statement or printed from
AviatorMastercard.com to Barclays, P.O. Box 13337 Philadelphia, PA 19101-3337; and 2) is in the form of a single, non-folded check or money order made payable in U.S. dollars from a U.S. based institution. Any payment that does not meet these requirements, or any payment with multiple checks or money orders, additional correspondence, staples, paperclips, etc. will be considered a "non-conforming payment", which may delay the crediting of the payment for up to 5 days.

## Other Payment Options:

Web: Visit AviatorMastercard.com to set up your payments.

Page 5 of 6
Mobile: To download the Barclays Mobile App, text MOBILE to 53818.
Phone: Call us at 866-928-3075 and we will process your payment.
All payments made via web, mobile app or pay by phone by 11:59 p.m. ET will be credited to your account that same day.

Overnight Payments: Send overnight courier service or U.S.P.S. Priority Mail payments to Card Services, 400 White Clay Center Drive, Newark, DE 19711. A payment received at this address by 5 p.m. ET that otherwise meets the requirements of a conforming payment will be credited to your account that same day.

How We Will Calculate Interest. We use a method called "daily balance" (including new purchases). We calculate interest separately for each "Balance Subject to Interest Rate." These include for example, Purchases at the current rate, Balance Transfers at the current rate, Cash Advances at the current rate, and different promotional balances. Your monthly billing statement shows each "Balance Subject to Interest Rate."

To calculate interest, we first calculate a daily balance for each Balance Subject to Interest Rate. We start with the balance, for that Balance Subject to Interest Rate, as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers or Cash Advances to the appropriate balance, subtract any new payments or credits from the appropriate balance, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable daily periodic rate. We do this for each day in the billing period. That gives us the daily interest. We add up all the daily interest for all of the daily balances to get the total interest for the billing period.

Accrual of Interest and How to Avoid Paying Interest on Purchases. Your due date is at least 23 days after the close of each billing cycle. On Purchases, interest begins to accrue as of the transaction date. However, you can avoid paying interest on Purchases in any given billing cycle if you pay your Statement Balance in full by the Payment Due Date.

If you have Purchase balances with a 0\% promotional APR, you can avoid paying interest on those Purchase balances during the promotional period. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
If you have a promotional APR offer(s) on your Account, you can avoid paying interest on nonpromotional Purchases without paying your Statement Balance in full. If this applies to your Account, you will see a Paragraph titled "Avoiding Interest on Purchases (Grace Period)" appearing directly below the Interest Charge Calculation section on the front of this Statement. This will show the amount you can pay by the Payment Due Date and still avoid interest charges on your non-promotional Purchase balance. This amount may differ from your Statement Balance. It may differ if you have certain promotional APR balances, and the nonpayment of these balances will not affect your grace period on Purchases, provided you pay all other balances on your account. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
For Balance Transfers, interest will accrue from the transaction date which generally will be

Make Changes to your contact information below
Name

## Address

State

## Home Phone

## Work Phone

Email Address
the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. Please note that purchases of Cash Equivalents, which include money orders, travelers checks, foreign currency, lottery tickets, gambling chips and wire transfers, are treated as Cash Advances and do not have a grace period. See your Cardmember Agreement for more information.

Minimum Interest Charge: This fee, if imposed, appears in the Summary of Fees as a "Minimum Interest Charge" or "Minimum Charge."

No Pre-Set Spending Limit: "No Pre-Set Spending Limit" does not mean unlimited spending, it means we may permit you from time to time at our discretion to make certain charges that will cause your outstanding balance to exceed your revolving credit line. Any such charge will be considered on an individual basis and such evaluation will be based on your account spending and payment history as well as your experience with other creditors. If you exceed your revolving credit line, then you must pay, with your Minimum Payment Due, the amount by which your balance exceeds your revolving credit line, including amounts due to Purchases, Cash Advances, Interest charges, Fees, or other charges.

Credit Bureau Disputes: If you believe that an entry we have made on your credit bureau report is inaccurate or incomplete, please contact the reporting agency directly or contact us at Card Services, P.O. Box 8803 Wilmington, DE 19899-8801. Please include your name; your account number; the credit reporting agency where you received the bureau report; a description of the error; and why you believe it is an error. We will promptly investigate, notify you of our findings, and send an update to the credit bureaus if warranted within 30 days.

## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:
Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.
In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.
You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.


## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. (Note: Neither of these are necessary if your purchase was based on an advertisement
we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.
While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Please refer to your Cardmember Agreement for additional information about the terms of your Account.
${ }^{\circ} 2020$ Barclays Bank Delaware, member FDIC

## AAdvantage ${ }^{\oplus}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\oplus}$ Statement

| Account Activity |  |  |
| :--- | ---: | ---: |
| Previous Balance as of $11 / 13 / 20$ |  | $\$ 3,251.21$ |
| Payments - Thank You | - | $\$ 5,933.67$ |
| Other Credits | - | $\$ 703.80$ |
| Purchases | + | $\$ 4,575.36$ |
| Fees Charged | + | $\$ 0.00$ |
| Interest Charged | + | $\$ 3.62$ |
| Statement Balance as of $\mathbf{1 2 / 1 2 / 2 0}$ | $=$ | $\$ 1,192.72$ |
| APR Details begin on page 4 in the Interest Charge |  |  |
|  |  |  |
| Calculation section. |  |  |
| Transaction details begin on page 2. |  |  |

## Credit Line

Total Revolving Credit Line
\$22,000.00 Includes $\$ 4,400.00$ cash advance line
Available Revolving Credit Line
\$20,807.28 as of 12/12/20
Available for cash advances $\$ 4,400.00$

## Miles Summary

Total Miles Sent to American Airlines 3,873
AAdvantage Program

- For details see page 4


## Payment Information

Statement Balance:
\$1,192.72
Minimum Payment Due:
$\$ 29.00$
Payment Due Date:
01/09/21
Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to $\$ 40.00$.
Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no <br> additional charges using <br> this card and each month <br> you pay... | You will pay off the <br> balance shown on this <br> statement in about... | And you will end up <br> paying an estimated total <br> of... |
| :---: | :---: | :---: |
| Only the minimum <br> payment | 6 years | $\$ 2,003.00$ |
| $\$ 44.00$ | 3 years | $\$ 1,584.00$ <br> (Savings $=\$ 419.00)$ |

- If you would like information about credit counseling services, please call 800-570-1403.

Repayment information based on activity and APR's on your account as of the closing date.
SEE INSIDE: You may have additional important messages inside.

Notice: see reverse side or end of statement for important information


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[^2]
## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

IMPORTANT REMINDER: VERIFY AND UPDATE YOUR ACCOUNT INFORMATION NOW.
Periodically, as part of our Know Your Customer (KYC) program - a requirement of the USA PATRIOT Act - we'll ask you to verify and update the personal information on your account.
This includes your name, address, authorized users (if any) and your country of citizenship.
Please take a few minutes to verify your information now by logging in to your account online at AviatorMastercard.com and clicking "Review and update your profile", or call us using the number on the back of your card. If you have recently verified your data online or through our customer care center, please disregard this reminder.

Transactions

| Transaction Date | Posting Date | Description |  | Miles | Amount |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Payments |  |  |  |  |  |
| Nov 15 | Nov 16 | Payment Received | BANK OF AMERI | N/A | -\$3,251.21 |
| Nov 30 | Dec 01 | Payment Received | BANK OF AMERI | N/A | -\$2,682.46 |
| Total payments for this period |  |  |  |  | -\$5,933.67 |

## Other Credits

| Nov 17 | Nov 18 | INNOVATION DENTAL CENT | BALTIMORE | MD | -704 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Total other credits for this period |  | -704 | $-\$ 703.80$ |  |  |

Purchase Activity for MARILYN J MOSBY card ending 3683

| Nov 13 | Nov 15 | PROFLOWERS | 8005802913 | CA |  | 79 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

| Transaction Date | Posting Date | Description | Miles | Amount |
| :---: | :---: | :---: | :---: | :---: |
| Nov 24 | Nov 25 | STOP \& SHOP 0004 ROSLINDALE MA | 99 | \$99.08 |
| Nov 23 | Nov 25 | KC HAIR \& BEAUTY BALTIMORE MD | 29 | \$28.59 |
| Nov 23 | Nov 25 | ROYAL FARMS \#20 BALTIMORE MD | 40 | \$40.00 |
| Nov 24 | Nov 25 | PELOTON* MEMBERSHIP 8666799129 NY | 39 | \$39.00 |
| Nov 24 | Nov 25 | ATLAS LIQUORS - ROSLIN ROSLINDALE MA | 60 | \$59.96 |
| Nov 27 | Nov 29 | UBER EATS 8005928996 CA | 87 | \$87.38 |
| Nov 29 | Nov 30 | UBER PASS HELP.UBER.CO 8005928996 CA | 10 | \$9.99 |
| Nov 30 | Nov 30 | TST* DA-5278-AVON AVON MA | 23 | \$22.65 |
| Nov 29 | Dec 01 | SHAWS OSCO 2579 HYDE PARK MA | 16 | \$15.68 |
| Nov 30 | Dec 01 | UBER EATS 8005928996 CA | 39 | \$38.97 |
| Nov 29 | Dec 01 | BURGER KING \#5065 Q07 DORCHESTER MA | 18 | \$18.02 |
| Nov 30 | Dec 01 | BEBEMICHELLENATURALS NORTH MIAMI FL | 179 | \$178.50 |
| Dec 01 | Dec 03 | EXECUTIVEV* EXECUTIVE 8639699180 FL 12/01/20 TO 12/01/20 | 615 | \$614.90 |
| Dec 03 | Dec 04 | UBER EATS 8005928996 CA | 34 | \$34.10 |
| Dec 04 | Dec 06 | UBER EATS 8005928996 CA | 48 | \$47.63 |
| Dec 07 | Dec 08 | IBI*FABLETICS.COM 855-2023570 CA | 50 | \$49.95 |
| Dec 08 | Dec 08 | UBER TRIP 8005928996 CA | 10 | \$9.75 |
| Dec 09 | Dec 10 | UBER EATS 8005928996 CA | 21 | \$20.74 |
| Nov 25 | Dec 11 | ATLAS - ROSINDALE BOSTON MA | 40 | \$39.96 |
| Dec 10 | Dec 11 | RED FISH LIQUORS BALTIMORE MD | 88 | \$88.26 |
| Total purchase activity for this period |  |  | 4,577 | \$4,575.36 |

To see activity after this statement period, visit AviatorMastercard.com

## Fees and Interest

| Transaction Date |
| :--- |
| Fees Charged |

Posting Date Description
Amount

## Fees Charged

|  | No fees charged for this period | $\$ 0.00$ |
| :--- | :--- | :--- |
| Total fees for this period |  | $\$ 0.00$ |
| Interest Charged |  |  |
| Dec 12 | Interest Charge On Purchases |  |
| Total interest for this period | $\$ 3.62$ |  |

continued on page 4

## AAdvantage ${ }^{\circledR}$ Aviator ${ }^{\circledR}$ Red Mastercard ${ }^{\circledR}$ Statement

| Transaction Date | Posting Date | Descrip |  | Amount |
| :---: | :---: | :---: | :---: | :---: |
|  | 2020 Year-to-Date Totals |  |  |  |
|  | Total fees charged | 20 | \$126.00 |  |
|  | Total interest char | n 2020 | \$267.82 |  |
|  | This Year-to-date summary reflects the Fees and Interest charged on billing statements with closing dates in 2020, and does not reflect any subsequent fee andlor interest adjustments. |  |  |  |


| Type of Balance | Promotional Rate End Date | Balance Subject to Interest Rate | Annual Percentage Rate (APR) | Interest Charge |
| :---: | :---: | :---: | :---: | :---: |
| Purchases |  |  |  |  |
| Standard Purchases | - | \$220.14 | 19.99\%(v) | \$3.62 |
| Balance Transfers |  |  |  |  |
| Standard Balance Transfers/Checks | - | \$0.00 | 19.99\%(v) | \$0.00 |
| Cash Advances |  |  |  |  |
| Standard Cash Advance | - | \$0.00 | 25.24\% (v) | \$0.00 |
| Total |  |  |  | \$3.62 |
| (i) Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) = Variable Rate that varies with the market based on the Prime Rate. See the "Important Information" section of this statement for more information about how we calculate interest. |  |  |  |  |

## Avoiding Interest on Purchases (Grace Period) (Excluding Easy Pay Promotional Balances):

If you have a $0 \%$ promotional APR on any of your Purchase balances (excluding Easy Pay), you can avoid paying interest on those balances during the applicable promotional period. However, pay at least your Minimum Payment Due to avoid a late fee.

If you do not carry a Purchase balance subject to interest (excluding Easy Pay) from month to month, you can avoid paying interest on your Purchases (excluding Easy Pay) by paying $\$ 1,192.72$. To avoid interest, you must pay the amount indicated above in full.

If you carry a Purchase balance subject to interest (excluding Easy Pay) from month to month, interest will accrue from the date the purchase is made until the date it is paid in full. The amount shown above does not include any interest that may have accrued since your statement period end date. Barclays may choose not to assess interest that accrued since your last statement period end date if it is below a certain amount.

## Miles Details

Miles earned on American Airlines purchases
Miles earned on all other purchases 3,873
Miles sent to American Airlines AAdvantage Program 3,873

## Important Information

Information About Credit Bureau Reporting: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Annual Fee. If your account has an annual fee, it will be billed each year. We will give you advance notice on your billing statement prior to the assessment of the annual fee. You may choose to call us at 866-928-3075 within 45 days of receiving such notice to discuss alternative products that may be available or to close your account so that the fee will not be billed. If your account is closed, any outstanding reward points or miles on your account may be forfeited at that time. Payment of the annual fee does not affect our ability to close your account and/or to limit your transactions.

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Mailed Payments: A conforming payment received by us by 5:00 p.m. ET will be credited to your account the day of receipt. A "conforming payment" is a payment that: 1) is mailed with the payment coupon included with this statement or printed from
AviatorMastercard.com to Barclays, P.O. Box 13337 Philadelphia, PA 19101-3337; and 2) is in the form of a single, non-folded check or money order made payable in U.S. dollars from a U.S. based institution. Any payment that does not meet these requirements, or any payment with multiple checks or money orders, additional correspondence, staples, paperclips, etc. will be considered a "non-conforming payment", which may delay the crediting of the payment for up to 5 days.

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All payments made via web, mobile app or pay by phone by 11:59 p.m. ET will be credited to your account that same day.

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To calculate interest, we first calculate a daily balance for each Balance Subject to Interest Rate. We start with the balance, for that Balance Subject to Interest Rate, as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers or Cash Advances to the appropriate balance, subtract any new payments or credits from the appropriate balance, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable daily periodic rate. We do this for each day in the billing period. That gives us the daily interest. We add up all the daily interest for all of the daily balances to get the total interest for the billing period.

Accrual of Interest and How to Avoid Paying Interest on Purchases. Your due date is at least 23 days after the close of each billing cycle. On Purchases, interest begins to accrue as of the transaction date. However, you can avoid paying interest if you pay your Purchases subject to interest (excluding Easy Pay Offers) plus any monthly Easy Pay Payment Amount in full by the Payment Due Date every month.

If you do not pay your Purchases subject to interest (excluding Easy Pay Offers) plus any monthly Easy Pay Payment Amount by the due date each month, you will pay interest on those purchases from the date they are posted to your account until the date you pay those Purchases in full. When those Purchases (excluding Easy Pay Offers) are paid in full, your next statement will include interest accrued from the first day of that statement period until the date your payment in full was received.

Purchases that are enrolled in an Easy Pay Offer will be charged interest in accordance with the plan as disclosed at enrollment.

If you have Purchase balances with a $0 \%$ promotional APR, you can avoid paying interest on those Purchase balances during the promotional period. (However, to avoid a late fee, pay at least your Minimum Payment Due.)

Make Changes to your contact information below
Name

## Address

State

## Home Phone

## Work Phone

Email Address

Page 6 of 6

If you have a $0 \%$ promotional APR offer(s) on your Account, you can avoid paying interest on Purchases subject to interest without paying your Statement Balance in full. If this applies to your Account, you will see a Paragraph entitled "Avoiding Interest on Purchases (Grace Period) (Excluding Easy Pay Promotional Balances") appearing directly below the Interest Charge Calculation section on the front of this Statement. This will show the amount you can pay by the Payment Due Date and still avoid interest charges on your Purchases subject to interest balance. This amount may differ from your Statement Balance. It may differ if you have certain promotional APR balances, and the nonpayment of these balances will not affect your grace period on Purchases, provided you pay all other balances on your account. (However, to avoid a late fee, pay at least your Minimum Payment Due.) For Balance Transfers, interest will accrue from the transaction date which generally will be the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. Please note that purchases of Cash Equivalents, which include money orders, travelers checks, foreign currency, lottery tickets, gambling chips and wire transfers, are treated as Cash Advances and do not have a grace period. See your Cardmember Agreement for more information.

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Credit Bureau Disputes: If you believe that an entry we have made on your credit bureau report is inaccurate or incomplete, please contact the reporting agency directly or contact us at Card Services, P.O. Box 8803 Wilmington, DE 19899-8801. Please include your name; your account number; the credit reporting agency where you received the bureau report; a description of the error; and why you believe it is an error. We will promptly investigate, notify you of our findings, and send an update to the credit bureaus if warranted within 30 days.

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P.O. Box 8802

Wilmington, DE 19899-8802.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.
You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.


## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Please refer to your Cardmember Agreement for additional information about the terms of your Account.
${ }^{\circ} 2020$ Barclays Bank Delaware, member FDIC


[^0]:    Check for address, email and phone changes. Complete form on the back.

[^1]:    - continued on page 3

[^2]:    Check for address, email and phone changes. Complete form on the back.

