| Account Activity |  |  |
| :---: | :---: | :---: |
| Previous Balance as of 08/13/20 |  | 52,534.13 |
| Payments - Thank You | - | \$239.20 |
| Purchases | $+$ | \$3,161.86 |
| Fees Charged | + | 50.00 |
| Interest Charged | + | \$72.14 |
| Statement Balance as of 09/12/20 | $=$ | S5,528.93 |
| APR Details begin on page 6 in the Interest Charge Calculation section. |  |  |

## Credit Line

| Total Revolving Credit Line <br> Includes $\$ 4,400.00$ cash advance line | $\$ 22,000.00$ |
| :--- | :--- |
| Available Revolving Credit Line | $\$ 16,471.07$ |

as of 09/12/20
Available for cash advances $\$ 4,400.00$

## Miles Summary

| Total Miles Sent to American Airlines | 3,161 |
| :--- | :--- |
| AAdvantage Program |  |

AAdvantage Program

- for details see page 6


NOTICE: SEE REVERSE SIDE OR END OF STATEMENT FOR IMPORTANT INFORMATION

## Payment Information

| Statement Balance: | $\$ 5,528.93$ |
| :--- | ---: |
| Minimum Payment Due: | $\$ 126.70$ |
| Payment Due Date: | $10 / 09 / 20$ |

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to $\$ 40.00$.
Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no <br> additional charges using <br> this card and each month <br> you pay... | You will pay off the <br> balance shown on this <br> statement in about... | And you will end up <br> paying an estimated total <br> of... |
| :---: | :---: | :---: |
| Only the minimum <br> payment | 19 years | $\$ 13,588.00$ |
| $\$ 205.00$ | 3 years | $\$ 7,380.00$ <br> (Savings $=\$ 6,208.00)$ |

- If you would Ilke Information about credit counsellng services, please call 800-570-1403.

Repayment Information based on actlvity and APR's on your account as of the closing date.
SEE INSIDE: You may have additional important messages inside.

| Payment Coupon | Ways to pay: | § AviatorMastercard.com | 区 Barclays Mobile App | (h, 866-928-3075 | $11_{\text {one }}^{1: 59}$ PAYMENT DUE B |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Americandirilines AAdvantage |  | Statement Balance as Minimum Payment Due: Payment Due Date: | of 09/12/20: (account | g 3683) | $\begin{array}{r} \$ 5,528.93 \\ \$ 126.70 \\ 10 / 09 / 20 \end{array}$ |




## Important Changes to Your Account Terms

The following is a summary of changes being made to your Account terms. The changes to balance transfer fees will take effect on or after November 28, 2020. The changes to how we calculate interest will take effect on or after November 3, 2020. For more information about these changes please see the Additional Information below.

You have the right to reject these changes. If you reject the changes, your account will be closed and you will not be able to use your Account for new purchases or transactions. You can reject the changes by calling us at 866-928-3075 by November 15, 2020 to close your account. If you reject these changes the current terms on your account will continue to apply until your account balance is paid in full.

## Revised Terms That Take Effect On Or After November 28, 2020

| Revised Terms That Take Effect On Or After November 28, 2020 |  |
| :--- | :--- |
| Balance Transfer Fee | Either $\$ 5$ or $5 \%$ of the amount of each Balance Transfer, whichever <br> is greater. |

Interest Accrual: Effective on or after November 3, 2020. Unless subject to a Grace Period, interest will accrue on a Purchase from the transaction date until it is paid in full.

## Additional Information

We are revising your Cardmember Agreement as follows:
We are changing your Balance Transfer fee to be: Either $\$ 5$ or $5 \%$ of the amount of each Balance Transfer, whichever is greater. There is no maximum fee.

We are also changing the way interest is calculated. Unless subject to a Grace Period (as defined below), interest will accrue on a Purchase from the transaction date until it is paid in full. You will start seeing the new interest calculation with your December 2020 billing statement. To avoid paying interest on Purchases (excluding Easy Pay Offers) starting with your December 2020 billing statement you must pay off in full any remaining Purchase balance with an APR greater than 0\% (excluding any Easy Pay balance(s)), any new Purchases with an APR greater than 0\% and any monthly Easy Pay Payment Amount you have by the Payment Due Date as reflected on your October 2020 billing statement. If you have 0\% promotional offers expiring in December 2020 or Deferred Financing expiring in December 2020 or January 2021 you must also pay those balances to avoid interest as explained in those promotional offers.

To regain the Grace Period on Purchases (excluding Easy Pay Offers) after your December 2020 billing statement and thereafter to maintain the Grace Period, you will need to pay in full any previous Purchase balance with an APR greater than $0 \%$, new Purchases with an APR greater than $0 \%$, and any monthly Easy Pay Payment.

We are substituting the following paragraphs for the sections in your Cardmember Agreement titled "How We Will Calculate Interest" and "Accrual of Interest and How to Avoid Paying Interest on Purchases."

## Daily Balance (Including New Transactions) Method.

We calculate interest separately for each type of balance (for example, Purchases at the current rate, Balance Transfers at the current rate, Cash Advances at the current rate, and different promotional balances, collectively "Type of Balance"). Your monthly billing statement shows each Type of Balance on your Account.

We calculate a daily balance for each Type of Balance each day. We start with the balance as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers, or Cash Advances to the appropriate Type of Balance, subtract any applicable new payments or credits, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable DPR. We do this for each day in the billing cycle to get the daily interest. The total of all the daily interest for all the daily balances equals the total interest for the billing cycle. If we charge interest, but the total interest is less than the Minimum Interest Charge (or "Minimum Charge") we will charge you the Minimum Charge instead.

Grace Period on Purchases. You won't pay interest on Purchases that are subject to interest (excluding Easy Pay Offers) if you pay those Purchases plus any monthly Easy Pay Payment Amount in full by the Payment Due Date shown on your statement each and every billing cycle ("Grace Period"). If you don't pay your Purchases subject to interest (excluding Easy Pay Offers) plus any monthly Easy Pay Payment Amount in full by the Payment Due Date in a billing cycle, you'll pay interest on those Purchases from the date they're posted to your Account until the Purchases are paid in full. When Purchases (excluding Easy Pay Offers) that were charged interest in a billing cycle are paid in full in the next billing cycle, the interest charges for that second billing cycle will include interest charged from the beginning of that billing cycle to the date the payment was received. Purchases that are enrolled into an Easy Pay Offer will be charged interest in accordance with the plan as disclosed at enrollment.

In addition, as more fully explained on your monthly Statement, each billing cycle, balances that are subject to promotional 0\% APR Balance Transfer offers in the next billing cycle, balances that are subject to promotional 0\% APR Purchase offers in the next billing cycle, Deferred Financing Purchase balances that do not expire in the next or the following billing cycle, and Easy Pay Offers are excluded from the amount you must pay in full each month to get a Grace Period on Purchases. However, even though we exclude these balances from the amount you must pay in full each month to get a Grace Period on other Purchases, you must still pay by the Payment Due Date any part of these balances that is included in the Minimum Payment Due.

There is no Grace Period on Balance Transfers and Cash Advances. This means you will pay interest on Balance Transfers and Cash Advances from the transaction date. For Balance Transfers, the transaction date is generally the day we send the Balance Transfer to the payee.

## Transactions

Transaction Date Posting Date Description Miles Amount

## Payments

| Sep 08 | Sep 08 | Payment Received | BANK OF AMERI | N/A |
| :--- | :---: | :---: | :---: | :---: |

Purchase Activity for MARILYN J MOSBY card ending 3683

| Aug 12 | Aug 13 | UBER | EATS | 8005928996 | CA | 22 |
| :--- | :--- | :--- | :--- | :--- | :--- | ---: |
| Aug 12 | Aug 13 | NAIL DESIGN | BALTIMORE | MD | $\$ 21.91$ |  |
| Aug 13 | Aug 13 | WENDYS \#6625 | BALTIMORE | MD | 100 | $\$ 100.00$ |
| Aug 12 | Aug 14 | INDRENI DISCOUNT LI | BALTIMORE | MD | 5 | $\$ 5.30$ |
| Aug 14 | Aug 14 | UBER | EATS | 8005928996 | CA | 51 |
| Aug 15 | Aug 17 | GEICO *AUTO | MACON | DC | 43 | $\$ 51.21$ |

[^0]| Transaction Date | Posting Date | Description | Miles | Amount |
| :---: | :---: | :---: | :---: | :---: |
| Aug 15 | Aug 17 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 10 | \$10.47 |
| Aug 16 | Aug 17 | UBER EATS 8005928996 CA | 76 | \$76.40 |
| Aug 17 | Aug 18 | VITA REVIVE PARKVILLE MD | 25 | \$25.00 |
| Aug 18 | Aug 19 | SQ *ABDUL'S ICECREAM Baltimore MD | 11 | \$10.60 |
| Aug 18 | Aug 19 | IBI*FABLETICS.COM 855-2023570 CA | 20 | \$20.48 |
| Aug 18 | Aug 19 | STARBUCKS STORE 27873 BALTIMORE MD | 17 | \$17.07 |
| Aug 18 | Aug 20 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 11 | \$10.74 |
| Aug 19 | Aug 21 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 18 | \$18.43 |
| Aug 21 | Aug 21 | MAC COSMETICS ONLINE 8005880070 PA | 20 | \$20.14 |
| Aug 20 | Aug 21 | NEXT PHAZE BALTIMORE MD | 15 | \$15.37 |
| Aug 21 | Aug 24 | SPIRIT AI 48702443972550 MIRAMAR FL MOSBY/MARILYN 09/01/2020 BWI MCO BWI Agency: EXPEDIA.COM>ORB \#48702443972550 | 345 | \$344.72 |
| Aug 22 | Aug 24 | SQ *SALON RACHE gosq.com MD | 125 | \$125.00 |
| Aug 22 | Aug 24 | RED FISH LIQUORS BALTIMORE MD | 19 | \$18.52 |
| Aug 22 | Aug 24 | UBER EATS 8005928996 CA | 25 | \$25.13 |
| Aug 23 | Aug 24 | PELOTON 8666799129 NY | 39 | \$39.00 |
| Aug 24 | Aug 24 | UBER EATS 8005928996 CA | 64 | \$64.25 |
| Aug 24 | Aug 25 | BOSTON MARKET 0321 GLEN BURNIE MD | 15 | \$14.60 |
| Aug 24 | Aug 26 | KONA GRILL BALTIMORE BALTIMORE MD | 164 | \$163.65 |
| Aug 26 | Aug 27 | UBER EATS 8005928996 CA | 38 | \$38.17 |
| Aug 27 | Aug 28 | EXXONMOBIL 47864897 BALTIMORE MD | 42 | \$42.17 |
| Aug 27 | Aug 30 | BEAUTY ISLAND BALTIMORE MD | 42 | \$42.23 |
| Aug 27 | Aug 30 | BEAUTY ISLAND BALTIMORE MD | 6 | \$5.72 |
| Aug 27 | Aug 30 | PURE RAW JUICE ROTUNDA BALTIMORE MD | 10 | \$9.74 |
| Aug 29 | Aug 30 | UBER EATS 8005928996 CA | 2 | \$2.28 |
| Aug 29 | Aug 30 | UBER EATS 8005928996 CA | 23 | \$22.85 |
| Aug 30 | Aug 31 | EXPEDIA 7547399577100 EXPEDIA.COM WA | 1 | \$0.63 |
| Aug 29 | Aug 31 | UBER EATS 8005928996 CA | 50 | \$49.78 |
| Aug 31 | Sep 01 | MOD PIZZA ROTUNDA 667-217-1280 MD | 19 | \$19.33 |
| Aug 31 | Sep 01 | STARBUCKS STORE 27873 BALTIMORE MD | 22 | \$22.21 |
| Aug 31 | Sep 01 | WALGREENS \#17205 BALTIMORE MD | 75 | \$74.71 |
| Sep 01 | Sep 02 | RE SALON SPA BALTIMORE MD | 14 | \$14.00 |
| Sep 01 | Sep 02 | WALGREENS \#19577 BALTIMORE MD | 6 | \$6.35 |
| Sep 01 | Sep 03 | SPIRIT AI 48702450711160 MIRAMAR FL MOSBY/MARILYN 09/01/2020 BWI MCO BWI Agency: EXPEDIA.COM>ORB \#48702450711160 | 93 | \$93.00 |

[^1]| MARILYN J MOSBY |  | \| Account End | ding 3683 |  | 08/13/20-0 | Page 5 of 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Transaction Date | Posting Date | Description |  |  | Miles | Amount |
| Sep 01 | Sep 03 | PURE RAW JUICE LOCUST | BALTIMORE |  | 15 | \$14.98 |
| Sep 02 | Sep 03 | FRONTIER Z7H72S JAMES/A 09/03/2020 PHL Agency: EXPEDIA.COM TR | ENVER CO MCO <br> A \#Z7H72S |  | 41 | \$41.00 |
| Sep 02 | Sep 03 | FRONTIER Z7H72S D JAMES/A 09/03/2020 PHL Agency: EXPEDIA.COM TR | NVER CO ACO \#Z7H72S |  | 90 | \$90.10 |
| Sep 02 | Sep 03 | WAL-MART \#5299 C | ERMONT FL |  | 181 | \$180.73 |
| Sep 03 | Sep 06 | CHICK-FIL-A \#1256 KIS | SIMMEE FL |  | 45 | \$44.98 |
| Sep 04 | Sep 06 | WM SUPERCENTER \#5299 | CLERMONT |  | 172 | \$171.99 |
| Sep 04 | Sep 06 | WALGREENS \#5945 | ISSIMMEE FL |  | 62 | \$62.15 |
| Sep 05 | Sep 07 | PUBLIX \#551 KISSIM | MMEE FL |  | 102 | \$101.96 |
| Sep 08 | Sep 09 | CVS/PHARMACY \#10877 | KISSIMMEE | FL | 28 | \$27.79 |
| Sep 09 | Sep 10 | CLEARME.COM *CLEAR | 855-2532763 |  | 229 | \$229.00 |
| Total purchase activity for this period |  |  |  |  | 3,161 | \$3,161.86 |

- To see activity after this statement period, visit AviatorMastercard.com


## Fees and Interest

Transaction Date Posting Date Description Amount

## Fees Charged

|  | No fees charged for this period | $\$ 0.00$ |
| :--- | :--- | ---: |
| Total fees for this period |  | $\$ 0.00$ |
| Interest Charged |  |  |
| Sep 12 12 |  |  |
| Interest Charge On Purchases | $\$ 72.14$ |  |
| Total interest for this period |  | $\$ 72.14$ |

## 2020 Year-to-Date Totals

| Total fees charged in 2020 | $\$ 27.00$ |
| :--- | ---: |
| Total interest charged in 2020 | $\$ 114.64$ |

This Year-to-date summary reflects the Fees and Interest charged on billing statements with closing dates in 2020, and does not reflect any subsequent fee andlor interest adjustments.

| Type of Balance | Promotional Rate End Date | Balance Subject to Interest Rate | Annual Percentage Rate (APR) | Interest Charge |
| :---: | :---: | :---: | :---: | :---: |
| Purchases |  |  |  |  |
| Standard Purchases | - | \$4,246.28 | 19.99\% (v) | \$72.14 |
| Balance Transfers |  |  |  |  |
| Standard Balance Transfers/Checks | - | \$0.00 | 19.99\% (v) | \$0.00 |
| Cash Advances |  |  |  |  |
| Standard Cash Advance | - | \$0.00 | 25.24\% (v) | \$0.00 |
| Total |  |  |  | \$72.14 |

(i) Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) = Variable Rate that varies with the market based on the Prime Rate. See the "Important Information" section of this statement for more information about how we calculate interest.

## AVOIDING INTEREST ON PURCHASES (GRACE PERIOD):

If you have a $0 \%$ promotional APR on all of your Purchase balances, you can avoid paying interest on those balances during the applicable promotional period. However, pay at least your Minimum Payment Due to avoid a late fee.

If you have both Purchase balances with an APR greater than $0 \%$ and you also have other promotional balances on your Account, you can avoid paying interest on your Purchases by paying \$5,528.93 (this amount includes any Minimum Payment Due required to avoid a late fee). Please refer to the "Accrual of Interest and How to Avoid Paying Interest on Purchases" paragraph on the back of this Statement for further detail.

## Miles Details

Miles earned on American Airlines purchases 0

Miles earned on all other purchases 3,161

Miles sent to American Airlines AAdvantage Program 3,161

## Important Information

Information About Credit Bureau Reporting: We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Annual Fee. If your account has an annual fee, it will be billed each year. We will give you advance notice on your billing statement prior to the assessment of the annual fee. You may choose to call us at $866-928-3075$ within 45 days of receiving such notice to discuss alternative products that may be available or to close your account so that the fee will not be billed. If your account is closed, any outstanding reward points or miles on your account may be forfeited at that time. Payment of the annual fee does not affect our ability to close your account and/or to limit your transactions.

Lost or Stolen Card: Your credit card is issued by Barclays Bank Delaware. If your card is lost or stolen, please contact us immediately at 866-928-3075 at any time.

Payment Information: Each billing cycle, you must pay at least the Minimum Payment Due shown on your monthly statement by its Payment Due Date. Both the Minimum Payment Due and Payment Due Date are noted on your statement and on your home page when you login to AviatorMastercard.com. At any time you may pay more than the Minimum Payment Due up to the full amount you owe us, however you cannot "pay ahead". This means that if you pay more than the required Minimum Payment Due in any billing cycle or if you make more than one payment in a billing cycle, you will still need to pay the next month's required Minimum Payment Due by your next Payment Due Date. Remember to make all checks payable to Barclays. Please allow 7 to 10 days for the U.S. Postal Service to deliver your payment to us. Upon our receipt, your available credit may not be increased by the payment amount for up to 7 days to ensure the funds from the bank on which your payment is drawn are collected and not returned. When you provide a check as payment on this Account, you authorize us to either use the information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries, please call 866-928-3075.

Mailed Payments: A conforming payment received by us by $5: 00$ p.m. ET will be credited to your account the day of receipt. A "conforming payment" is a payment that: 1 ) is mailed with the payment coupon included with this statement or printed from
AviatorMastercard.com to Barclays, P.O. Box 13337 Philadelphia, PA 19101-3337; and 2) is in the form of a single, non-folded check or money order made payable in U.S. dollars from a U.S. based institution. Any payment that does not meet these requirements, or any payment with multiple checks or money orders, additional correspondence, staples, paperclips, etc. will be considered a "non-conforming payment", which may delay the crediting of the payment for up to 5 days.

## Other Payment Options:

Web: Visit AviatorMastercard.com to set up your payments.

Mobile: To download the Barclays Mobile App, text MOBILE to 53818.
Phone: Call us at 866-928-3075 and we will process your payment.
All payments made via web, mobile app or pay by phone by $11: 59 \mathrm{p} . \mathrm{m}$. ET will be credited to your account that same day.

Overnight Payments: Send overnight courier service or U.S.P.S. Priority Mail payments to Card Services, 400 White Clay Center Drive, Newark, DE 19711. A payment received at this address by $5 \mathrm{p} . \mathrm{m}$. ET that otherwise meets the requirements of a conforming payment will be credited to your account that same day.

How We Will Calculate Interest. We use a method called "daily balance" (including new purchases). We calculate interest separately for each "Balance Subject to Interest Rate." These include for example, Purchases at the current rate, Balance Transfers at the current rate, Cash Advances at the current rate, and different promotional balances. Your monthly billing statement shows each "Balance Subject to Interest Rate."

To calculate interest, we first calculate a daily balance for each Balance Subject to Interest Rate. We start with the balance, for that Balance Subject to Interest Rate, as of the end of the previous day. We add any interest calculated on the previous day's balance. (This means interest is compounded daily). We add any new Purchases, Balance Transfers or Cash Advances to the appropriate balance, subtract any new payments or credits from the appropriate balance, and make other adjustments. A credit balance is treated as a balance of zero. We then multiply each daily balance by the applicable daily periodic rate. We do this for each day in the billing period. That gives us the daily interest. We add up all the daily interest for all of the daily balances to get the total interest for the billing period.

Accrual of Interest and How to Avoid Paying Interest on Purchases. Your due date is at least 23 days after the close of each billing cycle. On Purchases, interest begins to accrue as of the transaction date. However, you can avoid paying interest on Purchases in any given billing cycle if you pay your Statement Balance in full by the Payment Due Date.

If you have Purchase balances with a $0 \%$ promotional APR, you can avoid paying interest on those Purchase balances during the promotional period. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
If you have a promotional APR offer(s) on your Account, you can avoid paying interest on nonpromotional Purchases without paying your Statement Balance in full. If this applies to your Account, you will see a Paragraph titled "Avoiding Interest on Purchases (Grace Period)" appearing directly below the Interest Charge Calculation section on the front of this Statement. This will show the amount you can pay by the Payment Due Date and still avoid interest charges on your non-promotional Purchase balance. This amount may differ from your Statement Balance. It may differ if you have certain promotional APR balances, and the nonpayment of these balances will not affect your grace period on Purchases, provided you pay all other balances on your account. (However, to avoid a late fee, pay at least your Minimum Payment Due.)
For Balance Transfers, interest will accrue from the transaction date which generally will be

Make Changes to your contact information below
Name

## Address

State

## Home Phone

## Work Phone

Email Address
the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. Please note that purchases of Cash Equivalents, which include money orders, travelers checks, foreign currency, lottery tickets, gambling chips and wire transfers, are treated as Cash Advances and do not have a grace period. See your Cardmember Agreement for more information.

Minimum Interest Charge: This fee, if imposed, appears in the Summary of Fees as a "Minimum Interest Charge" or "Minimum Charge."

No Pre-Set Spending Limit: "No Pre-Set Spending Limit" does not mean unlimited spending, it means we may permit you from time to time at our discretion to make certain charges that will cause your outstanding balance to exceed your revolving credit line. Any such charge will be considered on an individual basis and such evaluation will be based on your account spending and payment history as well as your experience with other creditors. If you exceed your revolving credit line, then you must pay, with your Minimum Payment Due, the amount by which your balance exceeds your revolving credit line, including amounts due to Purchases, Cash Advances, Interest charges, Fees, or other charges.

Credit Bureau Disputes: If you believe that an entry we have made on your credit bureau report is inaccurate or incomplete, please contact the reporting agency directly or contact us at Card Services, P.O. Box 8803 Wilmington, DE 19899-8801. Please include your name; your account number; the credit reporting agency where you received the bureau report; a description of the error; and why you believe it is an error. We will promptly investigate, notify you of our findings, and send an update to the credit bureaus if warranted within 30 days.

## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:
Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.
In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.
You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.


## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. (Note: Neither of these are necessary if your purchase was based on an advertisement
we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

Card Services
P.O. Box 8802

Wilmington, DE 19899-8802.
While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Please refer to your Cardmember Agreement for additional information about the terms of your Account.
${ }^{\circ} 2020$ Barclays Bank Delaware, member FDIC


[^0]:    - continued on page 4

[^1]:    - continued on page 5

