

## Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring, and management of Criminal Justice Act (CJA) functions. The eVoucher program provides:

- Online submission of vouchers and authorizations by attorneys and experts.
- Line-item auditing of vouchers by judges and court staff.
- The ability to attach PDF documentation to vouchers and authorizations.
- Automatic email notification to attorney on approval or rejection of vouchers.
- Electronic transfer to the Circuit for excess approval.
- Panel management tools and reports for attorney appointments.
- Built-in reporting for budgeting and analysis.

## Browser Compatibility

- Windows: Internet Explorer (IE) 8 or newer
- Apple Macintosh: Safari 5.1 or newer
- Apple Mobile: Safari is approved (but with limitations)
  - Chrome, Mozilla Firefox, and other browsers may not be used with CJA eVoucher

## Accessing the CJA eVoucher Program

Your court staff will provide you with information on how to access eVoucher. It is suggested that you bookmark it for easier access. Enter your username and password and click **Log In**.



CJA eVoucher  
Electronic Voucher Management System

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**USER LOGIN CJA 4.1.2**

**Existing user?** Please log in.

Username:

Password:

[Forgot your login?](#)

**Notice:** This is a Restricted Web Site for Official Court Business only. Unauthorized entry is prohibited and subject to discipline by the Court and/or prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged.

If you forget your username or password, click the **Forgot your Login** hyperlink. Enter your username or email address and click **Recover Logon**. You will receive an email with instructions on how to reset your password.

**Forgot your Login?** Please tell us your username and/or email address. We will send you an email to reset your password.

Username:  and/or

Email:

## Profile

Your profile contains your login information, your contact information, as well as the billing information which will be used to pay for your services. Your district may allow you to manage and update this information.

Home - Operations - Reports - CHECK - Links - Help - Logout	
<p>&gt; Help &gt; <a href="#">My Profile</a> <span style="float: right;">Welcome Abraham Astley, Expert</span></p>	
<p><b>Login Info</b> Your Login Information</p>	<p>Username: <b>Astley</b> CH/ECF Access is <b>NOT</b> validated</p> <p><input type="button" value="Edit"/></p>
<p><b>Expert Info</b> Your personal info</p>	<p>Your Name: <b>Abraham Astley</b></p> <p>Your Contact Info: Phone: 210-555-3434   Cell Phone: 702-555-1212 Fax: dedmail@support.acbs.uscourts.gov dedmail@support.acbs.uscourts.gov dedmail@support.acbs.uscourts.gov</p> <p>Your Address: 110 Main Street San Antonio, TX 78210 USA</p> <p><input type="button" value="Edit"/></p>
<p><b>Billing Info</b> List all available billing info records</p>	<p>Your default billing info is: <b>Abraham Astley</b> SSN(EB): ***-**-6799 123 Local Blvd, South Any Town, DC 12345 - USA Phone: 888-555-4000 Fax: 888-555-4001</p> <p><input type="button" value="Select"/> <input type="button" value="Add"/> <input type="button" value="Edit"/></p>
<p><b>Expert Specialties</b> List your assigned specialties</p>	<p>Your current assigned specialties are: [General]: Chemist, Toxicologist</p> <p><input type="button" value="Edit"/></p>

## Changing Your Username and Password

You may change both your username and password in your profile. You may access your profile from the home page by clicking the **My Profile** link to the right of the user profile picture. Or, you may select **My Profile** from the **Help** menu.

Click **Edit** on the right side of the **Login Info** section.

<b>Login Info</b> Your Login information	Username	<input type="text" value="Astley"/>	<a href="#">change</a>
	Password	****	<a href="#">reset</a>
	CM/ECF Username	<input type="text"/>	<a href="#">validate</a>
	CM/ECF Password	<input type="text"/>	
	CM/ECF Access is <b>NOT</b> validated		

To change your username, type the new username and click **change**.

To change your password, click the **reset** hyperlink. Type the new password and retype it in the confirm field and click **Reset**. Click **Close** to exit the **Login Info** section.

## CM/ECF Login

If your court is allowing access to CM/ECF through eVoucher, log in using your CM/ECF username and password and click **Validate**. Once your login is verified, access will show as validated.

## Personal Info

The **Personal Info** section of the profile contains your designation, name, and contact information. If any information is missing or incorrect, you can change your personal info by clicking **Edit** to the right of this section of the profile.

<b>Expert Info</b> Your personal info	First Name	Middle	Last Name	<input type="checkbox"/> Inactive
	<input type="text" value="Abraham"/>	<input type="text"/>	<input type="text" value="Astley"/>	
	Main Email			
	<input type="text" value="deadmail@support.aotx.uscourts.gov"/>			
	2nd Email			
	<input type="text" value="deadmail@support.aotx.uscourts.gov"/>			
	3rd Email			
	<input type="text" value="deadmail@support.aotx.uscourts.gov"/>			
	Phone	Cell Phone	Fax	
	<input type="text" value="210-555-3434"/>	<input type="text" value="702-555-1212"/>	<input type="text"/>	
	Address 1	City		
	<input type="text" value="110 Main Street"/>	<input type="text" value="San Antonio"/>		
Address 2	State	Zip		
<input type="text"/>	<input type="text" value="TX"/>	<input type="text" value="78210"/>		
Address 3	Country			
<input type="text"/>	<input type="text" value="USA"/>			

## Billing Info

The billing information for your services is contained in the **Billing Info** section of the profile. If your personal information, address, and phone are correct, you can select the checkbox to **Copy Address from Profile**. You will not be allowed to submit a voucher in CJA eVoucher without complete billing information. You may edit the billing info by clicking **Edit** to the far right of the **Billing Info** section of the profile.

**Billing Info**  
List all available billing info records

Name: Abraham Astley X      SSN/EIN: ●●●●●●●● Ending with - 6789

☐ Copy Address from Profile

Phone: 888-555-4000      Fax: 888-555-4001

Address 1: 123 Legal Blvd. South

Address 2:

Address 3:

City: AnyTown      State: DC      ZipCode: 12345

Country: USA

You may add additional billing records by clicking the **Add** button. You, or the attorney for whom you are providing services, must choose the billing information you wish to use when creating vouchers or authorizations.

## Expert Specialties

The **Expert Specialties** section will list any specialties for which you are approved for eVoucher billing. If you are selected from the approved experts list, when vouchers or authorizations for service providers are created in eVoucher, the selection of your specialty will populate your name and billing information (with SSN/EIN masked). That specialty will also be checked on any of the CJA forms (CJA-21, CJA-24, or CJA-31) created in eVoucher.

**Expert Specialties**

List your assigned specialties

Please, select what specialties apply to you:

**General**

- ☐ Accountant
- ☐ Ballistics Expert
- ☐ CALR(Westlaw, Lexis, etc)
- ☒ Chemist, Toxicologist
- ☐ Computer (Hardware, Software, Systems)
- ☐ Computer Forensics Expert
- ☐ Documents Examiner
- ☐ Duplication Services
- ☐ Fingerprint Analyst
- ☐ Hair, Fiber Expert
- ☐ Interpreter Translator
- ☐ Investigator
- ☐ Jury Consultant
- ☐ Legal Analyst/Consultant
- ☐ LitigationSupport Services
- ☐ Mitigation Specialis
- ☐ Other
- ☐ Other Medical Expert
- ☐ Paralegal Services
- ☐ Pathologist, Medical Examiner
- ☐ Polygraph Examiner
- ☐ Psychiatrist
- ☐ Psychologist
- ☐ Voice, Audio Analyst
- ☐ Weapons Firearms Explosive Expert

**Transcript**

- ☐ Court Reporter

## Home Page and Navigation (menu)

The home page provides access to information about your cases and billing which you submit, or billing the attorney submits on your behalf.

The screenshot shows the eVoucher Home Page with a navigation bar at the top containing links: Home, Operations, Reports, CHECK, Links, Help, and Logout. Below the navigation bar, there are three main sections: 'My Documents', 'My Submitted Documents', and 'Closed Documents'. Each section contains a table of documents with columns for Case, Defendant, Type, and Status. The 'My Documents' section shows two documents, 'My Submitted Documents' shows one, and 'Closed Documents' shows no data.

Case	Defendant	Type	Status
1114 CR-00002-AA- Start: 05/26/2009 End: 05/26/2009	Deborah Branson (P 1) Claimed Amount: 215.00	CJA-21 Abraham Ashtley Interpreter Translator	Voucher Entry 2111.00000000 Status: Pending
1114 CR-00002-AA- Start: 05/26/2009 End: 05/26/2009	Thomas Howell (P 1) Claimed Amount: 0.00	CJA-21 Abraham Ashtley Chemist, Toxicologist	Voucher Entry Status: Pending

Case	Defendant	Type	Status
1113 CR-00002-AA- Start: 05/26/2009 End: 05/26/2009	Patricia Ward (P 1) Claimed Amount: 215.00	CJA-21 Abraham Ashtley Interpreter Translator	Submitted to Attorney

Case	Defendant	Type	Status
No rows have been recorded on the database			

### My Documents

The **My Documents** folder contains vouchers which have been created by you or for you by the attorney. They have not yet been submitted to the court for processing.

### My Submitted Documents

The **My Submitted Documents** folder contains documents which have been submitted to the court for processing.

### Closed Documents

The **Closed Documents** folder contains documents which have been completely processed.

### Search

Experts are generally not given rights to search in eVoucher. If you click the **Search** hyperlink near the top of the home page, you may receive a message indicating that you do not have access to these functions.

#### Note:

The **Search** option is not a valid link. A Pop up will indicate that you have been redirected.

You don't have access to the requested page. The system has redirected you here.

## The eVoucher menu

Home Operations Reports CMECF Links Help logout

Menu Bar Items	
Home	The eVoucher home page.
Operations	Appointments you have been assigned.
Reports	Selected reports you may run on your appointments.
CMECF	Allows you to query the CM/ECF database, if enabled by your court.
Links	Hyperlinks to CJA resources: forms, guides, publications, etc.
Help	Provides: <ul style="list-style-type: none"> <li>• Another link to your Profile</li> <li>• "Contact Us" e-mail</li> <li>• Privacy Notice</li> </ul>
Logout	Logs user off the eVoucher program.

## Expert v. Expert Enter

CJA eVoucher allows two designations for Experts to complete the voucher: Expert and Expert Enter. When the service provider logs in, he or she will see a list of all of his or her documents on the home page. The Expert role will allow the service provider to log in to eVoucher, view any documents the attorney is creating on his or her behalf, verify the information is correct, and run reports or copies of the CJA-21 or CJA-31.

The Expert Enter role allows the expert to complete his or her voucher after the attorney has created it. If the attorney selects an expert who has Expert Enter privileges, they will be able to choose if the attorney or the expert will complete the voucher. The expert can then enter the correct information and submit the voucher back to the attorney for approval.

**Voucher Assignment** ☒ Attorney ☐ Expert  
*This indicates who will be responsible for filling the voucher claim part*

## CJA-21/31 Entry


The attorney will create the CJA-21 or CJA-31 voucher. If the expert selected is authorized to use eVoucher (Expert Enter rights), the attorney can choose to let the expert enter the services and expenses. The attorney should notify the service provider that the voucher has been created and is awaiting completion by the provider.

Log in to the eVoucher application. The voucher should appear in your **My Documents** folder on your home page.

My Documents			
To group by a particular Header, drag the column to this area.			
Case	Defendant	Type	Status
1:13-CR-07387-BB- Start: 01/01/1901 End: 01/01/1901	Sevrin Brian (# 1) Claimed Amount: 0.00	CJA-21 Charlene Campos Interpreter Translator	Voucher Entry <a href="#">Edit</a>
1			Page 1 of 1 (1 items)

To enter your fees and expenses, click the **Edit** hyperlink under the **Status** column.

The Voucher will open to the **Basic Info** tab screen. The left-hand panel will display a running summary of the services and expenses as they are entered and saved.


Home Operations Reports CMECF Links Help Logout																											
<div>  <b>CJA-21</b>  Voucher Entry </div> <div> Def.: Sevrin Brian  <a href="#">Link to CM/ECF</a>  Voucher #:   Start Date: 8/8/2014  End Date: 8/8/2014  Summary: \$0.00 </div> <div> <b>Services</b>  <table border="1"> <tr> <th>Expense Type</th> <th>Amount</th> </tr> <tr> <td>Travel</td> <td></td> </tr> <tr> <td>Travel Miles</td> <td>\$0.00</td> </tr> <tr> <td>Travel Misc</td> <td>\$0.00</td> </tr> <tr> <td><b>Totals</b></td> <td>\$0.00</td> </tr> </table>   <b>Expenses</b>  <table border="1"> <tr> <th>Expense Type</th> <th>Amount</th> </tr> <tr> <td>FAX</td> <td>\$0.00</td> </tr> <tr> <td>Long Distance Charges</td> <td>\$0.00</td> </tr> <tr> <td>Photocopies</td> <td>\$0.00</td> </tr> <tr> <td>Postage</td> <td>\$0.00</td> </tr> <tr> <td>Other Expenses</td> <td>\$0.00</td> </tr> <tr> <td><b>Totals</b></td> <td>\$0.00</td> </tr> </table>   <b>Reports</b>  <a href="#">Form CJA21</a> </div>				Expense Type	Amount	Travel		Travel Miles	\$0.00	Travel Misc	\$0.00	<b>Totals</b>	\$0.00	Expense Type	Amount	FAX	\$0.00	Long Distance Charges	\$0.00	Photocopies	\$0.00	Postage	\$0.00	Other Expenses	\$0.00	<b>Totals</b>	\$0.00
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<b>Totals</b>	\$0.00																										
<div> <b>Basic Info</b> <b>Services</b> Expenses Claim Status Documents Confirmation </div> <div> <b>Basic Info</b> <table border="1"> <tr> <td>1. CIR./DIST./DIV.CODE 0101</td> <td>2. PERSON REPRESENTED Sevrin Brian</td> <td colspan="2">VOUCHER NUMBER</td> </tr> <tr> <td>3. MAG. DKT./DEF.NUMBER</td> <td>4. DIST. DKT./DEF.NUMBER 1:13-CR-07387-1-BB</td> <td>5. APPEALS. DKT./DEF.NUMBER</td> <td>6. OTHER. DKT./DEF.NUMBER</td> </tr> <tr> <td>7. IN CASE/MATTER OF(Case Name) USA v. Brian</td> <td>8. PAYMENT CATEGORY Felony (including pre-trial diversion of alleged felony)</td> <td>9. TYPE PERSON REPRESENTED Adult Defendant</td> <td>10. REPRESENTATION TYPE Criminal Case</td> </tr> <tr> <td colspan="4">11. OFFENSE(S) CHARGED 17A:102.F COPYRIGHT LAWS</td> </tr> <tr> <td colspan="2">12. ATTORNEY'S NAME AND MAILING ADDRESS Cindy Caltagirone - Bar Number: 12345 110 Main Street San Antonio TX 78210 Phone: 210-378-2343</td> <td colspan="2">13. COURT ORDER  <input type="checkbox"/> A Associate      <input type="checkbox"/> C Co-Counsel  <input type="checkbox"/> F Subs for Federal Defender      <input checked="" type="checkbox"/> O Appointing Counsel  <input type="checkbox"/> P Subs for Panel Attorney      <input type="checkbox"/> R Subs for Retained Attorney  <input type="checkbox"/> Y Standby Counsel  Prior Attorney's Name  Appointment Dates  Signature of Presiding Judge or By Order of the Court  Barney Ball  Date of Order      Nunc Pro Tunc Date  8/1/2013  Repayment <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO </td> </tr> <tr> <td colspan="2">14. LAW FIRM NAME AND MAILING ADDRESS</td> <td colspan="2"></td> </tr> </table> </div> <div> <b>Payment Info</b>  Preferred Payee: Charlene Campos  <b>Charlene Campos</b>  SSN/EIN: ***-**-6789  123 Legal Blvd. South  AnyTown, DC  12345 - USA  Phone: 888-555-4000  Fax: 888-555-4001 </div> <div> « First    &lt; Previous    <b>Next &gt;</b>    Last »    Save    Delete Draft </div>				1. CIR./DIST./DIV.CODE 0101	2. PERSON REPRESENTED Sevrin Brian	VOUCHER NUMBER		3. MAG. DKT./DEF.NUMBER	4. DIST. DKT./DEF.NUMBER 1:13-CR-07387-1-BB	5. APPEALS. DKT./DEF.NUMBER	6. OTHER. DKT./DEF.NUMBER	7. IN CASE/MATTER OF(Case Name) USA v. Brian	8. PAYMENT CATEGORY Felony (including pre-trial diversion of alleged felony)	9. TYPE PERSON REPRESENTED Adult Defendant	10. REPRESENTATION TYPE Criminal Case	11. OFFENSE(S) CHARGED 17A:102.F COPYRIGHT LAWS				12. ATTORNEY'S NAME AND MAILING ADDRESS Cindy Caltagirone - Bar Number: 12345 110 Main Street San Antonio TX 78210 Phone: 210-378-2343		13. COURT ORDER <input type="checkbox"/> A Associate <input type="checkbox"/> C Co-Counsel <input type="checkbox"/> F Subs for Federal Defender <input checked="" type="checkbox"/> O Appointing Counsel <input type="checkbox"/> P Subs for Panel Attorney <input type="checkbox"/> R Subs for Retained Attorney <input type="checkbox"/> Y Standby Counsel Prior Attorney's Name Appointment Dates Signature of Presiding Judge or By Order of the Court Barney Ball Date of Order      Nunc Pro Tunc Date 8/1/2013 Repayment <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		14. LAW FIRM NAME AND MAILING ADDRESS			
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To enter your service fees and expenses, from the **Basic Info** screen, click the **Services** tab at the top of the screen or click **Next** at the bottom of the screen.



▶ Basic Info   ▶ **Services**   ▶ Expenses   ▶ Claim Status   ▶ Documents   ▶ Confirmation

### Services

Date  \*       Description  \*

Hours  \*      Rate  \*

\* Required Fields

To group by a particular Header, drag the column to this area.

Date	Description	Hrs	Rate	Amt

No data


Required fields are marked with a red asterisk. Enter the date of the service, number of hours billed and the rate. A description of the service provided is required. Click **Add**.


You may continue to add additional entries until you have entered all of your service dates. There is no autosave feature in eVoucher – make sure to click **Save** after every few additions. Do not click on eVoucher menu items without saving.

To enter charges for any additional expenses, click the **Expenses** tab at the top of the screen or click **Next** at the bottom of the screen.

Basic Info Services **Expenses** Claim Status Documents Confirmation

## Expenses

Date: 08/08/2014 \*  Description: round trip travel to interpret for interview. \*

Expense Type: Travel Miles \* 

Miles: 56 \* at \$0.5600 per mile.

Amount: 31.36

**Add Remove**

\* Required Fields

Drag a column to this area to group by it.


Expense Type	Date	Description	Mile	Rate	Amt
Travel Miles	08/08/2014	round trip travel to interpret for interview.	56	\$0.56	\$31.36

1 Page 1 of 1 (1 items)

Enter expenses and click **Add**. Be sure to save your items.

Basic Info Services Expenses **Claim Status** Documents Confirmation

## Claim Status

Start Date: 8/8/2014 \*  End Date: 8/8/2014 \* 

**Payment Claims**

☐ Final Payment

☐ Interim Payment  (payment #)

☐ Supplemental Payment

\*\* Reminder: Please select the appropriate claim status.

\* Required Fields

The **Claim Status** tab will include the date range of your services. The dates default to the day of the creation of the voucher. Ensure that the date range covers the days for which you are billing services and expenses.

Under **Payment Claims**, make a payment selection. Final payment indicates you will not be billing more on this particular appointment. Interim payments must be OK'd by the court but may be applicable for those involved in long cases. Supplemental payments cover forgotten charges discovered after final payment has been requested.

Navigate to the **Documents** tab and attach any receipts, invoices, or documents as PDF documents. Label and describe the attachment in the description field and click **Upload** to attach the PDF documents.

Basic Info Services Expenses Claim Status **Documents** Confirmation

### Supporting Documents

**File Upload (Only Pdf files of 10MB size or less!)**

File  Browse...

Description

**Upload**

Description	Delete	View
No Attachments		

When you have entered all expenses and documents and are ready to submit the voucher, advance to the **Confirmation** tab. You will be able to review the summary of the voucher and can add any notes which will be available for the attorney and the court staff auditing the voucher.

Attention: The notes you enter will be available to the next approval level.

Public/Attorney Notes

☒ **I swear and affirm the truth or correctness of the above statements**

Date: 8/8/2014 15:41:0

**Submit**

<< First < Previous Next > Last >> Save Delete Draft

To submit the voucher, select the **"I swear and affirm..."** checkbox. This action will also date and time stamp the submission. The **Submit** button will become active. Click **Submit** to move the voucher forward to the attorney who must review your voucher before submitting it to the court.

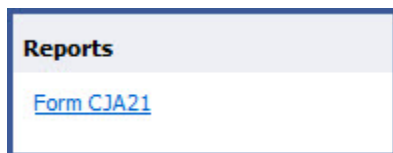
## Returned Vouchers

My Documents			
To group by a particular Header, drag the column to this area.			
Search: <input type="text"/>			
Case	Defendant	Type	Status
<a href="#">1:14-CR-08805-AA-</a> Start: 01/20/2009 End: 05/26/2010	Jebediah Branson (# 1) Claimed Amount: 215.00	CJA-21 Abraham Astley Interpreter Translator	Voucher Entry 0101.0000030 FINAL PAYMENT
<a href="#">1:14-CR-08808-AA-</a> Start: 05/08/2014 End: 05/08/2014	Thomas Howell (# 1) Claimed Amount: 0.00	CJA-21 Abraham Astley Chemist, Toxicologist	Voucher Entry <a href="#">Edit</a>
1 <span style="float: right;">Page 1 of 1 (2 items)</span>			

Should there be any issue with your voucher, the attorney may return the voucher to you for correction or additional documentation. Any voucher returned to you will appear with a gold-yellow background. Often the return of the voucher will be accompanied by an email explaining the circumstances. Additionally, you can examine the attorney notes on the **Confirmation** page to find additional direction.

## Printing a Form CJA21

Should you wish to print a copy of your submission, from the left-hand panel click the **Form CJA21** link to print a standard version of the voucher.



Any reports the expert may have access to will be displayed in the **Reports** section. Click on the **Reports** menu item to see which reports are accessible.

